



# Family holiday parks in Britain 2018



IRISH FERRIES

Irish Ferries holidays bookings and enquiries

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Or see your travel agent

Ferryport, Alexandra Road, Dublin 1 Email: [holidays@irishferries.com](mailto:holidays@irishferries.com)

Find more information at: [irishferries.com/haven](http://irishferries.com/haven)



See page 9 for details

Holidays from **€329** for up to four people

see page 9 for details

# Delivering the best

Bringing you top quality holidays in Britain

- Comfortable and frequent cruise and fast ferry crossings
- Up to eight sailings daily – Dublin/Holyhead and Rosslare/Pembroke
- Free WiFi on board
- Low booking deposit just €50 – book by 6 March 2018
- Price guarantee and fully bonded for your protection
- One family price for up to six people
- Monday Sail – save €50
- Eight great holiday parks, plus 28 other parks – ask for our best deals



For our best deals visit [irishferries.com/haven](http://irishferries.com/haven) or call 0818 300 400



## Timetables 2018 daily sailings

Dublin City – Holyhead 1 Jan - 1 Jul		
Vessel	Depart	Arrive
Cruise Ferry*	01:55	05:25
Cruise Ferry	08:05	11:30
Dublin Swift	08:45	10:45
Cruise Ferry*	14:15	17:45
Dublin Swift	14:30	16:30
Cruise Ferry	20:55	00:20

Dublin City – Holyhead 2 Jul - 31 Dec		
Vessel	Depart	Arrive
Cruise Ferry*	02:00	05:15
Cruise Ferry	08:05	11:30
Dublin Swift	08:45	10:45
Dublin Swift	14:15	16:15
Cruise Ferry*	14:30	17:45
Cruise Ferry	20:55	00:20

Rosslare – Pembroke		
Vessel	Depart	Arrive
Cruise Ferry	08:45	12:46
Cruise Ferry	20:45	00:46

Holyhead – Dublin City 1 Jan - 1 Jul		
Vessel	Depart	Arrive
Cruise Ferry	02:40	05:55
Cruise Ferry*	08:00	11:30
Dublin Swift	11:50	13:39
Cruise Ferry	14:10	17:25
Dublin Swift	17:15	19:04
Cruise Ferry*	20:00	23:15

Holyhead – Dublin City 2 Jul - 31 Dec		
Vessel	Depart	Arrive
Cruise Ferry	02:40	05:55
Cruise Ferry*	08:30	11:45
Dublin Swift	11:30	13:19
Cruise Ferry	14:10	17:25
Dublin Swift	17:15	19:04
Cruise Ferry*	20:15	23:30

Pembroke – Rosslare		
Vessel	Depart	Arrive
Cruise Ferry	02:45	06:46
Cruise Ferry	14:45	18:46

Schedules correct at time of print. Irish Ferries reserve the right to effect changes in schedules without prior notice. For operational reasons ships may arrive or depart a little before or after the advertised times. \*Sailing operates on Tuesday - Friday only up to 1 July and Tuesday - Sunday after 2 July.



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Map key: — Cruise Ferry route — Swift Ferry route



## The choice is yours

Choose from eight parks

Stretching from the bright lights of Blackpool to the sandy bays of South Devon, with the spectacular scenery of Wales in between, you can choose from one of eight holiday parks.

Each park is within easy reach of the ports of Pembroke and Holyhead, and they're just the sort of places your family will love.

Take a dip in Haven's pools or try their fantastic sports facilities. And with a variety of eating venues and live shows, your holiday will be one to remember.

In this brochure we only feature eight of Haven's holiday parks, but there are a further 28 to choose from. Take a look at the list below and call us for the best deal available.

**Scotland and Northumberland** – Craig Tara, Seton Sands, Berwick, Haggerston Castle **Yorkshire and Lincolnshire** – Blue Dolphin, Primrose Valley, Reighton Sands, Thornwick Bay, Thorpe Park, Golden Sands **Norfolk** – Caister-on-Sea, Seashore, Wild Duck, Hopton **Essex, Kent and Sussex** – The Orchards, Allhallows, Combe Haven, Church Farm **Dorset** – Rockley Park, Seaview, Weymouth Bay, Littlesea **Cornwall and Somerset** – Riviere Sands, Perran Sands, Doniford Bay, Burnham-on-Sea **Wales** – Lydstep Beach **Cumbria** – Lakeland

For our best deals visit [irishferries.com/haven](http://irishferries.com/haven) or call 0818 300 400



# Staying with Haven

Haven have three main grades that come with all the essentials – two or three bedrooms, a kitchen, shower room, beds made-up and a TV.

The modest (but good quality) Standard model has all the basics. Deluxe models are wider and have a pull-out bed in the lounge; and the Prestige models are more indulgent with central heating and double glazing.



## What you'll find in your caravan or apartment holiday home:

- A fully-equipped, modern fitted kitchen with utensils, crockery and glassware
- Shower room
- Television
- A toilet roll
- Bed linen and beds made up on arrival
- **No extras – all gas and electricity is included**

Just bring tea towels, towels, toiletries, matches and washing-up utensils.



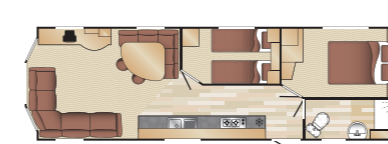
Cots and highchairs are available for hire at €17 per item per week, or €10 per item per short break\*.

We'll also ask for a Stg.£20 refundable holding deposit for each item hired.

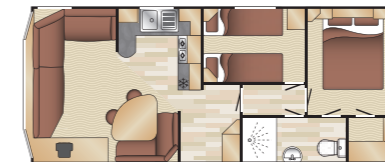


## Holiday home features

	Prestige caravan	Deluxe caravan	Standard caravan	Comfort apartment
Size (width)	Min. 12ft	12ft	10ft	Varies
Adapted caravan holiday homes available	•	•		
Two bed sleeps	Six	Six	Four	Six
Three bed sleeps	Eight	Eight	Six	
2017 models available	•	•	•	
Check-in time	2pm	3pm	4pm	3pm
Central heating throughout	•	Newer models only	Newer models only	•
Double glazing	•	Newer models only	Newer models only	•
Bed linen included and beds made up	•	•	•	•
TV or TV with DVD	TV with DVD	TV	TV	TV
Fridge or fridge freezer	Fridge freezer	Fridge	Fridge	Fridge freezer
Microwave	•	•	•	•
Decking/verandah and outside furniture**	•			•
Dog friendly accommodation available†	•	•	•	



Example layout of a two bedroom Standard caravan holiday home.



Example layout of a two bedroom Deluxe caravan holiday home.

## Dogs welcome

Haven have reserved a number of their Standard, Deluxe and Prestige caravan holiday homes if you'd like to bring your pet with you†.

Please note: The pictures shown are for representational purposes only. Haven have a number of varying models, the lengths of which depend on the individual pitch. Due to smoking regulations smoking is not allowed in any accommodation. \*No more than two cots per caravan holiday home and Haven are unable to guarantee space for these in the bedrooms. Please bring your own cot linen. Cots will be located in the lounge area. A Stg.£20 refundable holding deposit for each hire goods item is also required. These are subject to availability. \*\*On selected models and subject to availability and an extra charge. †Haven have reserved a number of Standard, Deluxe and Prestige caravan holiday homes for guests who wish to bring their pets along too. Haven are unable to guarantee that pets have never been in your accommodation as they welcome Registered Assistance Dogs at all parks and in all accommodation (there is no charge for these dogs). A maximum of two pets are welcome for an additional €56 per unit at all parks in this brochure. Please remember each dog will need a pet passport.

For our best deals visit [irishferries.com/haven](http://irishferries.com/haven) or call 0818 300 400



Included activities

## The forecast says fun

Whether you're lucky with the weather or it's raining cats and dogs – every day is a great day at Haven. They've got tons to do, and loads of it is free with your holiday.

Haven's pools – indoor and out – are famous, and rightly so. They've got flumes, SplashZones and giant slides coming out of their ears (well, out of the pools). Or if your little ones prefer to keep their feet dry, stick to the play areas and sports courts.

Plus, there's wall-to-wall entertainment, day and night, to keep everyone amused.



For a little extra



## Extraordinary fun

Holidays are the perfect time to have a taste of something new, and Haven have got an action-packed schedule of activities for little ones, and big ones alike, to get their teeth stuck into.

Zip-lining, fencing, archery, AquaJets – there's loads to try for a little extra.





## Nature Rockz

Ever spent the day trawling for creepy-crawlies? Can you build a shelter or a fire from stuff you find in the forest? Or make a survival bracelet you can use to catch fish? Haven's Nature Rockz Rangers get everyone out to forage, find, examine and explore!

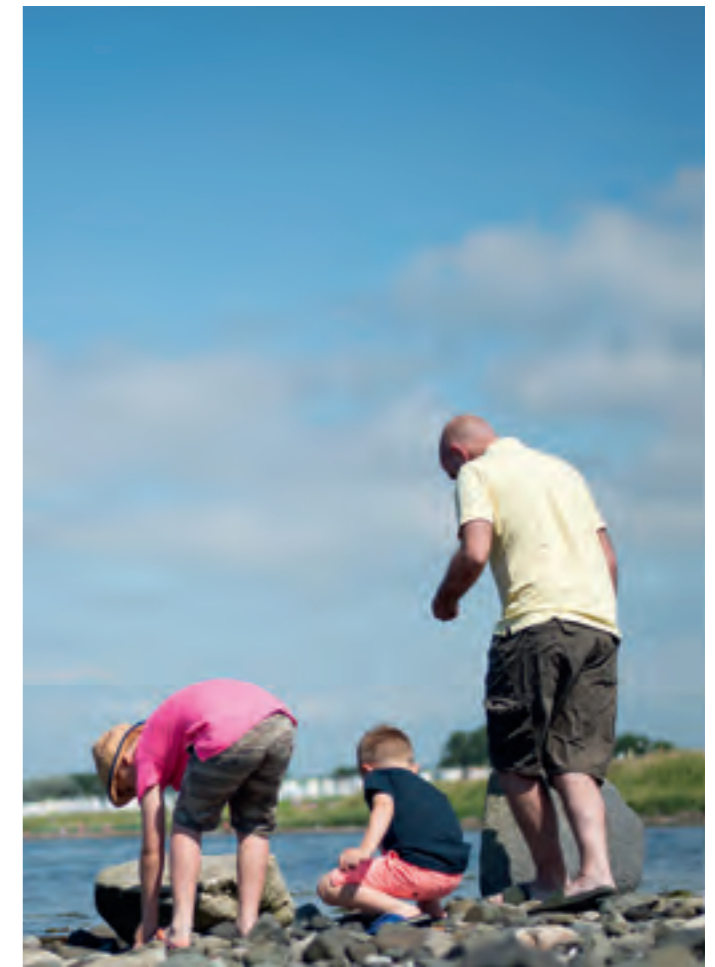
Haven's Rangers will keep great big kids, tiny tots, and everyone in-between captivated. They'll show you how to find flora and fauna and how to make things that are beautiful or useful – or both. But mostly you'll learn to look, look, look wherever you go.

## Great breaks

Book before 3 April 2018

Take a look below for examples of some of the great savings you could make.

A Deluxe two bedroom caravan holiday home sleeping six people for seven nights, arriving Friday or Monday, is shown and includes car cruise ferry crossing.



**PRICE GUARANTEE & FULLY BONDED**

**Price Guarantee:** If you find the identical holiday at a lower price [inclusive of accommodation and sailing date, duration and time] we will match this price.

**Fully Bonded:** We know just how important your holiday is to you and all of our holidays are protected by the Travel Agents Trading Licence Passenger No. TA0424, which means your holiday and money paid is protected.

**Monday Sail - Save €50**

Book a seven night stay, departing Monday, and get €50 off your booking between 12 March - 25 June and 20 August - 22 October.

**Great deals on short breaks**

Four night bargain break in June from €353 – call us for more details.

### Presthaven

7 night breaks, arriving Friday or Monday

Arrival date	Brochure price	Bargain break price	Your saving
22 Jun - 25 Jun	€1116	€903	€213
29 Jun - 13 Jul	€1165	€952	€213
20 Jul - 10 Aug	€1706	€1427	€279

### Quay West

7 night breaks, arriving Friday or Monday

Arrival date	Brochure price	Bargain break price	Your saving
22 Jun - 25 Jun	€1116	€903	€213
29 Jun - 13 Jul	€1165	€952	€213
20 Jul - 10 Aug	€1706	€1427	€279

### Cala Gran

7 night breaks, arriving Friday or Monday

Arrival date	Brochure price	Bargain break price	Your saving
22 Jun - 25 Jun	€1116	€903	€213
29 Jun - 13 Jul	€1165	€952	€213
20 Jul - 10 Aug	€1706	€1427	€279

### Kiln Park

7 night breaks, arriving Friday or Monday

Arrival date	Brochure price	Bargain break price	Your saving
22 Jun - 25 Jun	€1266	€1015	€251
29 Jun - 13 Jul	€1315	€1215	€100
20 Jul - 10 Aug	€2126	€1764	€362

### Hafan y Môr

7 night breaks, arriving Friday or Monday

Arrival date	Brochure price	Bargain break price	Your saving
22 Jun - 25 Jun	€1176	€948	€228
29 Jun - 13 Jul	€1225	€997	€228
20 Jul - 10 Aug	€1956	€1627	€329

### Greenacres

7 night breaks, arriving Friday or Monday

Arrival date	Brochure price	Bargain break price	Your saving
22 Jun - 25 Jun	€1156	€933	€223
29 Jun - 13 Jul	€1205	€982	€223
20 Jul - 10 Aug	€1806	€1507	€299

### Devon Cliffs

7 night breaks, arriving Friday or Monday

Arrival date	Brochure price	Bargain break price	Your saving
22 Jun - 25 Jun	€1266	€1015	€251
29 Jun - 13 Jul	€1315	€1065	€250
20 Jul - 10 Aug	€2126	€1764	€362

### Marton Mere

7 night breaks, arriving Friday or Monday

Arrival date	Brochure price	Bargain break price	Your saving
22 Jun - 25 Jun	€1156	€933	€223
29 Jun - 13 Jul	€1205	€982	€223
20 Jul - 10 Aug	€1806	€1507	€299

Please see our park pages for other dates available to this offer.

Please note: Prices are in euro and Saturday supplement applies. All offers in this brochure are subject to availability and only one offer to be used once per booking. Front cover offer: Holiday price €329 valid for family of four (other options available up to six persons) including return car ferry crossing is based on a two bed standard caravan holiday home sleeping up to 4 persons staying three nights at Quay West, Cala Gran or Marton Mere between 9 Mar - 29 Mar and 16 Apr - 3 May, 2018.

# Devon Cliffs

## Awfully big on adventure

Devon Cliffs Holiday Park is the largest in Europe and it's got acres of fun for you. You can scale the treetops on the Aerial Adventure or submerge yourself into the new multi-level outdoor pool, or even try the four-lane slide in the vast indoor one. Or have a pop at surfing, bodyboarding, paddleboarding and sea kayaking. Plus there's adventure golf and shoreline Segways.

### Highlights of the park:

- Splash down in the new multi-level outdoor pool
- Multi-lane water slides and flumes in giant indoor pool
- Stunning views at the South Beach Café restaurant
- Try a Segway ride or learn a water sport on the beach



Book early and save up to €362

Prices in euros including accommodation and return cruise ferry travel for car and up to six passengers. If your holiday date is not listed please give us a call for the best price.

Arrival dates	Nts	Arrival days	Standard Caravan	Deluxe Caravan	Prestige Caravan
Number of beds and max. occupancy			2 bed sleeps 4	2 bed sleeps 6	2 bed sleeps 6
9 Mar - 29 Mar	3	Fri	382	403	433
16 Apr - 3 May	4	Mon	448	476	516
	7	Fri/Sat/Mon	700	751	821
30 Mar - 15 Apr	3	Fri	571	614	657
	4	Mon	625	682	797
	7	Fri/Sat/Mon	1067	1167	1324
7 May - 24 May	3	Fri	382	403	433
14 Sept - 18 Oct	4	Mon	448	476	516
	7	Fri/Sat/Mon	700	751	821
25 May - 31 May	3	Fri	780	836	909
	4	Mon	1061	1135	1233
	7	Fri/Sat/Mon	1626	1756	1927
1 June - 21 June	3	Fri	471	506	549
31 Aug - 13 Sept	4	Mon	563	609	666
19 Oct - 27 Oct	7	Fri/Sat/Mon	905	985	1086
22 June - 28 June	3	Fri	583	626	669
	4	Mon	712	769	826
	7	Fri/Sat/Mon	1166	1266	1366
29 June - 19 July	3	Fri	675	718	761
	4	Mon	804	861	918
	7	Fri/Sat/Mon	1215	1315	1415
20 July - 17 Aug	3	Fri	1010	1066	1139
	4	Mon	1336	1411	1508
	7	Fri/Sat/Mon	1996	2126	2296
18 Aug - 30 Aug	3	Fri	905	961	1034
	4	Mon	1232	1306	1403
	7	Fri/Sat/Mon	1922	2052	2223

BARGAIN BREAKS 7 NIGHTS – BOOK BY 3 APRIL					
Arrival dates	Arrival days	Standard Caravan	Deluxe Caravan	Prestige Caravan	
Number of beds and max. occupancy			2 bed sleeps 4	2 bed sleeps 6	2 bed sleeps 6
30 Mar - 9 Apr	Fri/Sat/Mon	860	935	1053	
7 May - 18 May	Fri/Sat/Mon	585	623	675	
1 June - 15 June	Fri/Sat/Mon	745	805	880	
16 June	Sat	773	835	910	
18 June	Mon	829	895	970	
23 June - 25 June	Fri/Sat/Mon	940	1015	1091	
29 June - 13 July	Fri/Sat/Mon	990	1065	1140	
14 July	Sat	1073	1152	1234	
16 July	Mon	1241	1325	1423	
20 July - 17 Aug	Fri/Sat/Mon	1659	1764	1900	
18 Aug - 24 Aug	Fri/Sat/Mon	1586	1690	1826	
25 Aug	Sat	1467	1565	1693	
27 Aug	Mon	1229	1316	1428	

BARGAIN BREAKS – 3rd bedroom supplement per night					
Arrival dates	2 Apr - 15 Apr	1 Jun - 21 Jun	30 Mar - 1 Apr	25 May - 31 May	
9 Mar - 29 Mar	4 May - 6 May	19 Oct - 4 Nov	22 Jun - 19 Jul	20 Jul - 30 Aug	
16 Apr - 3 May					
7 May - 24 May					
14 Sept - 18 Oct					
3rd bedroom supp.	6	11	9	11	14

For the Saturday arrival supplement please see the price panel to the left.

Saturday arrival and 3rd bedroom supplement						
Arrival dates	9 Mar - 29 Mar	2 Apr - 15 Apr	16 Apr - 3 May	1 Jun - 21 Jun	30 Mar - 1 Apr	25 May - 31 May
	14 Sept - 18 Oct	4 May - 6 May	7 May - 24 May	31 Aug - 13 Sept	22 Jun - 19 Jul	20 Jul - 30 Aug
Saturday supp. per caravan	36	50	36	50	72	129
3rd bedroom supp. per night	9	14	9	11	14	17

Monday Sail save  
**€50**

**PRICE GUARANTEE & FULLY BONDED**

See page 9 for details

Please note that where accommodation stay, outward and return travel are in different date bands, you will be charged the appropriate rate for the actual holiday undertaken. Please ask for details.

**Dublin Swift Fast Ferry Supplement:** A one way supplement per car applies as follows: 29 June - 17 Aug is €43, all other dates are €31. Prices include: 3, 4 or 7 nights Self-Catering accommodation for Monday or Friday arrivals as selected, up to the maximum occupancy of the accommodation booked and return Cruise Ferry travel for one car and passengers at the time of booking. Bed linen is also included in the basic price for all models. Saturday Arrival Supplement may apply - see price box. We recommend you have your own travel and cancellation insurance as this is not included. All inclusive holidays are based on special car ferry fares that are subject to availability at the time of booking. In the event of these fares not being available, a travel supplement may apply. All prices shown are VAT inclusive.

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# Kiln Park



IRISH FERRIES

## Harbour nights (and days)

Kiln Park is blessed with beautiful surroundings, including the picturesque seaside town of Tenby. It's also packed with things to do! Splish and splash down the waterslides, or the mini SplashZone of the heated indoor and outdoor pools. Tackle crazy golf, tenpin bowling or tennis and swerve rainy days on the sports range. Or you can try the water sports facilities at their sister park, Lydstep Beach.

### Highlights of the park:

- Check out the Harbwr Lights bar and restaurant
- Splash away all day in the indoor and outdoor pools
- Tenby South Beach – right on our doorstep
- Slip over to Lydstep Beach for water sports



Book early and save up to €362

Prices in euros including accommodation and return cruise ferry travel for car and up to six passengers. If your holiday date is not listed please give us a call for the best price.

Arrival dates	Nts	Arrival days	Standard Caravan	Deluxe Caravan	Prestige Caravan
Number of beds and max. occupancy			2 bed sleeps 4	2 bed sleeps 6	2 bed sleeps 6
9 Mar - 29 Mar	3	Fri	382	403	433
16 Apr - 3 May	4	Mon	448	476	516
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30 Mar - 15 Apr	3	Fri	571	614	657
	4	Mon	625	682	797
	7	Fri/Sat/Mon	1067	1167	1324
7 May - 24 May	3	Fri	515	558	644
14 Sept - 18 Oct	4	Mon	625	682	797
	7	Fri/Sat/Mon	1011	1111	1311
25 May - 31 May	3	Fri	780	836	909
	4	Mon	1061	1135	1233
	7	Fri/Sat/Mon	1626	1756	1927
1 June - 21 June	3	Fri	471	506	549
31 Aug - 13 Sept	4	Mon	563	609	666
19 Oct - 27 Oct	7	Fri/Sat/Mon	905	985	1086
22 June - 28 June	3	Fri	583	626	669
	4	Mon	712	769	826
	7	Fri/Sat/Mon	1166	1266	1366
29 June - 19 July	3	Fri	675	718	761
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	7	Fri/Sat/Mon	1215	1315	1415
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	4	Mon	1336	1411	1508
	7	Fri/Sat/Mon	1996	2126	2296
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3rd bedroom supp. per night	9	14	9	11	14	17

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1 June - 15 June	Fri/Sat/Mon	745	805	880	
16 June	Sat	773	835	910	
18 June	Mon	829	895	970	
22 June - 25 June	Fri/Sat/Mon	940	1015	1091	
29 June - 13 July	Fri/Sat/Mon	1125	1215	1305	
14 July	Sat	1225	1319	1418	
16 July	Mon	1426	1528	1645	
20 July - 17 Aug	Fri/Sat/Mon	1659	1764	1900	
18 Aug - 24 Aug	Fri/Sat/Mon	1586	1690	1826	
25 Aug	Sat	1467	1565	1693	
27 Aug	Mon	1229	1316	1428	

BARGAIN BREAKS – 3rd bedroom supplement per night					
Arrival dates	2 Apr - 15 Apr	1 Jun - 21 Jun	30 Mar - 1 Apr	25 May - 31 May	
9 Mar - 29 Mar	4 May - 6 May	19 Oct - 4 Nov	22 Jun - 19 Jul	20 Jul - 30 Aug	
16 Apr - 3 May					
7 May - 24 May					
14 Sept - 18 Oct					
3rd bedroom supp.	6	11	9	11	14

For the Saturday arrival supplement please see the price panel to the left.

\*Please note 3rd bed Supplement per night from June 29 to July 19 is €13

Monday Sail save  
**€50**

**PRICE GUARANTEE & FULLY BONDED**

See page 9 for details

Please note that where accommodation stay, outward and return travel are in different date bands, you will be charged the appropriate rate for the actual holiday undertaken. Please ask for details.

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# Quay West

## Big fun on the bay

Quay West Holiday Park has all the space, all the dramatic landscapes, and all the fun you can fit into your day. Whether it's the heated pools (indoor and out), silly games like mini tenpin bowling and crazy golf, or high-stakes fun with the Aerial Adventure and bungee trampolining. You'll also discover stunning views out to Cardigan Bay, the harbour and the Irish Sea.

### Highlights of the park:

- Zip wire for thrilling fun
- Amazing views of New Quay harbour and Cardigan Bay
- Slip down the slide or paddle in the heated indoor pool
- Explore the woodland nature walk to the beach



Prices in euros including accommodation and return cruise ferry travel for car and up to six passengers. If your holiday date is not listed please give us a call for the best price.

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Number of beds and max. occupancy			2 bed sleeps 4	2 bed sleeps 6	2 bed sleeps 6
9 Mar - 29 Mar	3	Fri	329	352	382
16 Apr - 3 May	4	Mon	379	408	448
	7	Fri/Sat/Mon	580	630	700
30 Mar - 15 Apr	3	Fri	493	549	588
	4	Mon	574	631	688
	7	Fri/Sat/Mon	938	1051	1147
7 May - 24 May	3	Fri	343	365	395
14 Sept - 18 Oct	4	Mon	396	425	465
	7	Fri/Sat/Mon	610	660	731
25 May - 31 May	3	Fri	665	720	772
	4	Mon	906	981	1049
	7	Fri/Sat/Mon	1356	1486	1606
1 June - 21 June	3	Fri	420	454	497
31 Aug - 13 Sept	4	Mon	494	540	597
19 Oct - 27 Oct	7	Fri/Sat/Mon	785	865	965
22 June - 28 June	3	Fri	506	562	600
	4	Mon	609	683	735
	7	Fri/Sat/Mon	985	1116	1206
29 June - 19 July	3	Fri	598	654	692
	4	Mon	701	775	827
	7	Fri/Sat/Mon	1035	1165	1255
20 July - 17 Aug	3	Fri	830	886	937
	4	Mon	1096	1170	1239
	7	Fri/Sat/Mon	1575	1706	1826
18 Aug - 30 Aug	3	Fri	725	781	833
	4	Mon	991	1066	1134
	7	Fri/Sat/Mon	1502	1632	1752

Saturday arrival and 3rd bedroom supplement						
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3rd bedroom supp. per night	9	14	9	11	14	17

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# Greenacres

## An epic spot for fun

There's oodles for kids at Greenacres Holiday Park. All ages love the indoor and outdoor pools, while the littlest can run wild in the soft play area. There's archery, fencing and the arcade or you can explore outside the park too. There's Black Rock Sands' Blue Flag beach right alongside the park, a nature reserve in the dunes, and the jaw-dropping beauty of Snowdonia National Park close by.

### Highlights of the park:

- Miles of Blue Flag beach run alongside the park
- Crash a Pool Party in their heated indoor pool
- Nature reserve with pretty wildflower dunes
- Winding coastal walks with breathtaking views



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Prices in euros including accommodation and return cruise ferry travel for car and up to six passengers. If your holiday date is not listed please give us a call for the best price.

Arrival dates	Nts	Arrival days	Standard Caravan	Deluxe Caravan	Prestige Caravan
Number of beds and max. occupancy			2 bed sleeps 4	2 bed sleeps 6	2 bed sleeps 6
9 Mar - 29 Mar	3	Fri	329	378	408
16 Apr - 3 May	4	Mon	413	442	482
	7	Fri/Sat/Mon	640	690	761
30 Mar - 15 Apr	3	Fri	524	566	609
	4	Mon	608	665	722
	7	Fri/Sat/Mon	1002	1102	1203
7 May - 24 May	3	Fri	356	378	408
14 Sept - 18 Oct	4	Mon	413	442	482
	7	Fri/Sat/Mon	640	690	761
25 May - 31 May	3	Fri	665	720	772
	4	Mon	906	981	1049
	7	Fri/Sat/Mon	1356	1486	1606
1 June - 21 June	3	Fri	454	489	532
31 Aug - 13 Sept	4	Mon	540	586	643
19 Oct - 27 Oct	7	Fri/Sat/Mon	865	945	1046
22 June - 28 June	3	Fri	536	579	622
	4	Mon	649	706	763
	7	Fri/Sat/Mon	1056	1156	1256
29 June - 19 July	3	Fri	628	671	714
	4	Mon	741	798	856
	7	Fri/Sat/Mon	1105	1205	1305
20 July - 17 Aug	3	Fri	873	928	980
	4	Mon	1153	1227	1296
	7	Fri/Sat/Mon	1676	1806	1926
18 Aug - 30 Aug	3	Fri	768	824	875
	4	Mon	1049	1123	1192
	7	Fri/Sat/Mon	1602	1732	1852

Saturday arrival and 3rd bedroom supplement						
Arrival dates	9 Mar - 29 Mar 14 Sept - 18 Oct	2 Apr - 15 Apr 4 May - 6 May	16 Apr - 3 May 7 May - 24 May	1 Jun - 21 Jun 31 Aug - 13 Sept 19 Oct - 4 Nov	30 Mar - 1 Apr 22 Jun - 19 Jul	25 May - 31 May 20 Jul - 30 Aug
Saturday supp. per caravan	36	50	36	50	72	129
3rd bedroom supp. per night	9	14	9	11	14	17

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# Hafan y Môr

## Big is beautiful

Hafan y Môr Holiday Park is one of Haven's biggest parks – filled with family fun. The water babies among you will love messing about on the boating lake – or try pool kayaking, aqua gliders and AquaJets in their shiny new pool, or why not scale the treetops on the Aerial Adventure course. Or on one of those rainy Welsh days, try the SportsDrome for dry hi-jinks.

### Highlights of the park:

- Their giant indoor pool has had a fab facelift
- Take in the Llyn Peninsula from the Aerial Adventure
- The SportsDrome for fun, even on the rainiest day
- Stunning Snowdonia National Park is close by
- Gorgeous wild grounds and gardens



Prices in euros including accommodation and return cruise ferry travel for car and up to six passengers. If your holiday date is not listed please give us a call for the best price.

Arrival dates	Nts	Arrival days	Comfort Apartment	Deluxe Caravan	Prestige Caravan
Number of beds and max. occupancy			Sleeps up to 6	2 bed sleeps 6	2 bed sleeps 6
9 Mar - 29 Mar	3	Fri	356	378	408
16 Apr - 3 May	4	Mon	413	442	482
	7	Fri/Sat/Mon	640	690	761
30 Mar - 15 Apr	3	Fri	541	575	678
	4	Mon	608	665	722
	7	Fri/Sat/Mon	1019	1111	1271
7 May - 24 May	3	Fri	356	378	408
14 Sept - 18 Oct	4	Mon	413	442	482
	7	Fri/Sat/Mon	640	690	761
25 May - 31 May	3	Fri	716	772	845
	4	Mon	975	1049	1147
	7	Fri/Sat/Mon	1476	1606	1777
1 June - 21 June	3	Fri	454	497	540
31 Aug - 13 Sept	4	Mon	540	597	655
19 Oct - 27 Oct	7	Fri/Sat/Mon	865	965	1066
22 June - 28 June	3	Fri	553	587	690
	4	Mon	672	718	855
	7	Fri/Sat/Mon	1096	1176	1416
29 June - 19 July	3	Fri	645	680	783
	4	Mon	764	810	947
	7	Fri/Sat/Mon	1145	1225	1465
20 July - 17 Aug	3	Fri	898	993	1044
	4	Mon	1187	1313	1382
	7	Fri/Sat/Mon	1736	1956	2076
18 Aug - 30 Aug	3	Fri	794	888	940
	4	Mon	1083	1209	1277
	7	Fri/Sat/Mon	1662	1882	2002

Saturday arrival and 3rd bedroom supplement						
Arrival dates	9 Mar - 29 Mar 14 Sept - 18 Oct	2 Apr - 15 Apr 4 May - 6 May	16 Apr - 3 May 7 May - 24 May	1 Jun - 21 Jun 31 Aug - 13 Sept 19 Oct - 4 Nov	30 Mar - 1 Apr 22 Jun - 19 Jul	25 May - 31 May 20 Jul - 30 Aug
Saturday supp. per caravan	36	50	36	50	72	129
3rd bedroom supp. per night	9	14	9	11	14	17

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# Presthaven

## Walkers always welcome

Presthaven Beach Resort is crammed with fun and thrills. The indoor pool's water sports and outdoor Lazy River have enough splashes to keep any water lovers happy. The daring can try the Aerial Adventure, bounce on the bungee trampolines or take a crack at the climbing wall. And for those Welsh rainy days, the SportsDrome has indoor games galore.

### Highlights of the park:

- Loll in the outdoor Lazy River
- Dare to tackle the high-flying Aerial Adventure
- Make colourful memories in the Pic 'n' Paint Pottery
- The largest unspoiled dunes on the North Wales coast



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Prices in euros including accommodation and return cruise ferry travel for car and up to six passengers. If your holiday date is not listed please give us a call for the best price.

Arrival dates	Nts	Arrival days	Standard Caravan	Deluxe Caravan	Prestige Caravan
Number of beds and max. occupancy			2 bed sleeps 4	2 bed sleeps 6	2 bed sleeps 6
9 Mar - 29 Mar	3	Fri	343	365	395
16 Apr - 3 May	4	Mon	396	425	465
	7	Fri/Sat/Mon	610	660	731
30 Mar - 15 Apr	3	Fri	493	549	588
	4	Mon	574	631	688
	7	Fri/Sat/Mon	938	1051	1147
7 May - 24 May	3	Fri	343	365	395
14 Sept - 18 Oct	4	Mon	396	425	465
	7	Fri/Sat/Mon	610	660	731
25 May - 31 May	3	Fri	665	720	772
	4	Mon	906	981	1049
	7	Fri/Sat/Mon	1356	1486	1606
1 June - 21 June	3	Fri	420	454	497
31 Aug - 13 Sept	4	Mon	494	540	597
19 Oct - 27 Oct	7	Fri/Sat/Mon	785	865	965
22 June - 28 June	3	Fri	506	562	600
	4	Mon	609	683	735
	7	Fri/Sat/Mon	985	1116	1206
29 June - 19 July	3	Fri	598	654	692
	4	Mon	701	775	827
	7	Fri/Sat/Mon	1035	1165	1255
20 July - 17 Aug	3	Fri	830	886	937
	4	Mon	1096	1170	1239
	7	Fri/Sat/Mon	1575	1706	1826
18 Aug - 30 Aug	3	Fri	725	781	833
	4	Mon	991	1066	1134
	7	Fri/Sat/Mon	1502	1632	1752

Saturday arrival and 3rd bedroom supplement						
Arrival dates	9 Mar - 29 Mar 14 Sept - 18 Oct	2 Apr - 15 Apr 4 May - 6 May	16 Apr - 3 May 7 May - 24 May	1 Jun - 21 Jun 31 Aug - 13 Sept 19 Oct - 4 Nov	30 Mar - 1 Apr 22 Jun - 19 Jul	25 May - 31 May 20 Jul - 30 Aug
Saturday supp. per caravan	36	50	36	50	72	129
3rd bedroom supp. per night	9	14	9	11	14	17

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# Marton Mere



### Close to the action

Marton Mere Holiday Park is just a hop, skip and a jump away from Blackpool and its Pleasure Beach. But it can feel like a world away – wander through the mere and grassland of Marton Mere nature reserve. Birdwatchers will love it here, with 260 species, including long-eared owls, warblers, and buntings, not to mention otters, dragonfly and butterflies.

### Highlights of the park:

- Ten-minute drive to Blackpool – or just hop on the bus
- Splash in the indoor pool, and outdoor Space Bowl flume
- Spot rare birds in Marton Mere nature reserve
- Fuel up at the Boathouse bar and restaurant



Prices in euros including accommodation and return cruise ferry travel for car and up to six passengers. If your holiday date is not listed please give us a call for the best price.

Arrival dates	Nts	Arrival days	Standard Caravan	Deluxe Caravan	Prestige Caravan
Number of beds and max. occupancy			2 bed sleeps 4	2 bed sleeps 6	2 bed sleeps 6
9 Mar - 29 Mar	3	Fri	329	378	408
16 Apr - 3 May	4	Mon	413	442	482
	7	Fri/Sat/Mon	640	690	761
30 Mar - 15 Apr	3	Fri	524	566	609
	4	Mon	608	665	722
	7	Fri/Sat/Mon	1002	1102	1203
7 May - 24 May	3	Fri	408	429	459
14 Sept - 18 Oct	4	Mon	413	442	482
	7	Fri/Sat/Mon	640	690	761
25 May - 31 May	3	Fri	665	720	772
	4	Mon	906	981	1049
	7	Fri/Sat/Mon	1356	1486	1606
1 June - 21 June	3	Fri	454	489	532
31 Aug - 13 Sept	4	Mon	540	586	643
19 Oct - 27 Oct	7	Fri/Sat/Mon	865	945	1046
22 June - 28 June	3	Fri	536	579	622
	4	Mon	649	706	763
	7	Fri/Sat/Mon	1056	1156	1256
29 June - 19 July	3	Fri	628	671	714
	4	Mon	741	798	856
	7	Fri/Sat/Mon	1105	1205	1305
20 July - 17 Aug	3	Fri	873	928	980
	4	Mon	1153	1227	1296
	7	Fri/Sat/Mon	1676	1806	1926
18 Aug - 30 Aug	3	Fri	768	824	875
	4	Mon	1049	1123	1192
	7	Fri/Sat/Mon	1602	1732	1852

Saturday arrival and 3rd bedroom supplement						
Arrival dates	9 Mar - 29 Mar 14 Sept - 18 Oct	2 Apr - 15 Apr 4 May - 6 May	16 Apr - 3 May 7 May - 24 May	1 Jun - 21 Jun 31 Aug - 13 Sept 19 Oct - 4 Nov	30 Mar - 1 Apr 22 Jun - 19 Jul	25 May - 31 May 20 Jul - 30 Aug
Saturday supp. per caravan	36	50	36	50	72	129
3rd bedroom supp. per night	9	14	9	11	14	17

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BARGAIN BREAKS 7 NIGHTS – BOOK BY 3 APRIL					
Arrival dates	Arrival days	Standard Caravan	Deluxe Caravan	Prestige Caravan	
Number of beds and max. occupancy		2 bed sleeps 4	2 bed sleeps 6	2 bed sleeps 6	
30 Mar - 9 Apr	Fri/Sat/Mon	812	887	962	
7 May - 18 May	Fri/Sat/Mon	540	578	630	
1 June - 15 June	Fri/Sat/Mon	715	775	850	
16 June	Sat	735	798	873	
18 June	Mon	776	843	918	
22 June - 25 June	Fri/Sat/Mon	858	933	1008	
29 June - 13 July	Fri/Sat/Mon	907	982	1057	
14 July	Sat	968	1046	1124	
16 July	Mon	1090	1175	1257	
20 July - 17 Aug	Fri/Sat/Mon	1403	1507	1603	
18 Aug - 24 Aug	Fri/Sat/Mon	1329	1433	1530	
25 Aug	Sat	1242	1341	1435	
27 Aug	Mon	1068	1155	1245	

BARGAIN BREAKS – 3rd bedroom supplement per night					
Arrival dates	9 Mar - 29 Mar 16 Apr - 3 May 7 May - 24 May 14 Sept - 18 Oct	2 Apr - 15 Apr 4 May - 6 May	1 Jun - 21 Jun 19 Oct - 4 Nov	30 Mar - 1 Apr 22 Jun - 19 Jul	25 May - 31 May 20 Jul - 30 Aug
3rd bedroom supp.	6	11	9	11	14

For the Saturday arrival supplement please see the price panel to the left.

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# Cala Gran



### The most by the coast

One of Haven's smaller parks but still chock-full of fun. With the recently snazzed-up heated indoor pool – it's got a huge water slide, plus Pool Parties, AquaJets and Water Walkerz. There's Learn2Swim classes for little ones, and for grown-ups... a steam room! Outside, there's a SplashZone for summer splishing and splashing. If you're keen to get the blood pumping, try our climbing wall. Or if you'd rather take it easy, try the sandy beach and dunes at Fleetwood.

### Highlights of the park:

- We've really gone to town on our pool area
- Pop over to the sandy beach at Fleetwood
- A smaller park, with a really friendly feel
- Dare to tackle our Leap of Faith and vertical challenge



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Arrival dates	Nts	Arrival days	Standard Caravan	Deluxe Caravan	Prestige Caravan
Number of beds and max. occupancy			2 bed sleeps 4	2 bed sleeps 6	2 bed sleeps 6
9 Mar - 29 Mar	3	Fri	329	365	395
16 Apr - 3 May	4	Mon	396	425	465
	7	Fri/Sat/Mon	610	660	731
30 Mar - 15 Apr	3	Fri	493	549	588
	4	Mon	574	631	688
	7	Fri/Sat/Mon	938	1051	1147
7 May - 24 May	3	Fri	395	416	446
14 Sept - 18 Oct	4	Mon	396	425	465
	7	Fri/Sat/Mon	610	660	731
25 May - 31 May	3	Fri	665	720	772
	4	Mon	906	981	1049
	7	Fri/Sat/Mon	1356	1486	1606
1 June - 21 June	3	Fri	420	454	497
31 Aug - 13 Sept	4	Mon	494	540	597
19 Oct - 27 Oct	7	Fri/Sat/Mon	785	865	965
22 June - 28 June	3	Fri	506	562	600
	4	Mon	609	683	735
	7	Fri/Sat/Mon	985	1116	1206
29 June - 19 July	3	Fri	598	654	692
	4	Mon	701	775	827
	7	Fri/Sat/Mon	1035	1165	1255
20 July - 17 Aug	3	Fri	830	886	937
	4	Mon	1096	1170	1239
	7	Fri/Sat/Mon	1575	1706	1826
18 Aug - 30 Aug	3	Fri	725	781	833
	4	Mon	991	1066	1134
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Saturday arrival and 3rd bedroom supplement						
Arrival dates	9 Mar - 29 Mar 14 Sept - 18 Oct	2 Apr - 15 Apr 4 May - 6 May	16 Apr - 3 May 7 May - 24 May	1 Jun - 21 Jun 31 Aug - 13 Sept 19 Oct - 4 Nov	30 Mar - 1 Apr 22 Jun - 19 Jul	25 May - 31 May 20 Jul - 30 Aug
Saturday supp. per caravan	36	50	36	50	72	129
3rd bedroom supp. per night	9	14	9	11	14	17

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# Our at a glance park activity and facility guide



	Devon Cliffs p10	Kiln Park p11	Quay West p12	Greenacres p13	Hafan y Môr p14	Presthaven p15	Maraton Mere p16	Cala Gran p17
<b>FREE SPLASH</b>								
Heated indoor pool(s)	●	●	●	●	●	●	●	●
Heated outdoor pool	●	●	●			●		
Paddling pool/children's water area		●		●	●			
Outdoor Lazy River						●		
Outdoor SplashZone (features vary by park)		●	●	●			●	●
Water slides <sup>■</sup> and/or water flumes <sup>■</sup> and/or water chutes <sup>■</sup>	●	●	●		●	●	●	●
Water Confidence for 6 months - 3 yrs	●	●	●	●	●	●	●	●
<b>FREE SPORTS AND ACTIVITIES</b>								
Adventure trail					●			
Indoor SportsDrome (some activities held in the facility may cost to take part in)					●	●		
All-weather multi-sports court (AW) or sports court	AW			AW	AW	AW	AW	●
Tennis court(s)		●	●					
Mini sports (activities vary by park) for 3-5 yrs	●	●	●	●	●	●	●	●
<b>FREE FUN STUFF</b>								
Play area(s) <sup>■</sup> indoor and/or outdoor	●	●	●	●	●	●	●	●
<b>SPLASH (THESE WILL COST A LITTLE EXTRA)</b>								
Learn2Swim for 4+ yrs, Turbo Paddlers and Aqua Gliders for 4-8 yrs	●	●	●	●	●	●	●	●
Junior pool party for 5-7 yrs and Water Walkerz for 5+ yrs	●	●	●	●	●	●	●	●
Pool kayaking <sup>†</sup> for 7+ yrs, AquaJets <sup>†</sup> and pool party <sup>†</sup> for 8+ yrs	●	●	●	●	●	●	●	●
<b>SPORTS AND ACTIVITIES (THESE WILL COST A LITTLE EXTRA)</b>								
Learn2Bike for 2½-6 yrs	●	●	●	●	●	●	●	●
Football Academy for 5-15 yrs (different sessions per age group)	●	●	●	●	●	●	●	●
Adventure golf (AG)/crazy golf (CG)	AG	CG	CG	CG	AG	AG	AG	AG
Nature Rockz*	●	●	●	●	●	●	●	●
Bike (B)/kart hire (K) <sup>■</sup>		K		K	B/K	K	K	K
Climbing wall <sup>■</sup> for 7+ yrs	●					●		●
Aerial Adventure <sup>■</sup> for 6+ yrs	●		●		●	●	●	
Zip wire <sup>■</sup> and/or Leap of Faith <sup>■</sup> and/or vertical challenge <sup>■</sup> for 7+ yrs			●					●
Roller blading or roller disco for 5+ yrs					●	●		
Archery and fencing coaching for 6+ yrs	●	●	●	●	●	●	●	●
<b>FUN STUFF (THESE WILL COST A LITTLE EXTRA)</b>								
Bungee trampolines for 4+ yrs	●		●			●		●
Go-karts <sup>■</sup>						●		
Indoor bowling alley	●	●	●					●
Pic 'n' Paint pottery	●		●		●	●	●	●
Sand Art	●	●	●	●	●	●	●	●
You won't see these activities at many parks <sup>■</sup>	Segways				Pedalos and Segways	Segways*	Segways*	
<b>FOOD AND DRINK</b>								
Number of restaurants	2	1	1	1	1	1	1	1
Number of takeaways	4	2	1	2	4	3	1	1

There's so much family fun from dawn till dusk that we can't mention all of Haven's activities and facilities here. Please call us if you would like more information.

**Key to the guide:** \*Most activities are free but a few have a small charge and most are for children aged 4+ but some are suitable for the whole family. <sup>■</sup>Height and/or age restrictions may apply. <sup>†</sup>Must be able to swim 25m unaided. \*Subject to planning permission and final approval. **Additional information:** When using the pool facilities all children under eight (and non-swimmers under 14) need to be accompanied in the water by a responsible adult. Haven allow one adult to look after up to two under eights and this adult will be expected to prevent their non-swimmers or beginners from going out of their depth. The wearing of swimming aids if needed is recommended. A deposit may be required for the use of sports facilities and there may be a charge for the hire of sports equipment. Some activities and facilities have an extra charge unless marked with 'free'. **Opening times and dates:** Some pools may close for one hour at lunchtime and could be open between 6pm and 9pm for pool-based activities only. Session bathing may occur during busy periods. Outdoor pool facilities open from 26 May - 31 August, weather permitting. **WiFi:** Haven is continuing to review and upgrade internet connectivity options on park and as a result the services available can change. All details are correct at time of going to print (November 2017).

# Terms and conditions



Upon or before confirming your holiday, please read these booking conditions which apply to inclusive holidays of Irish Ferries. These holidays are provided by Irish Continental Group plc trading as Irish Ferries Holidays.

In these booking conditions the word "Organiser" means the person who arranges your transport, accommodation etc. and who offers it as a holiday. "Consumer" means you, the person who takes or agrees to take the holiday or any person on whose behalf you agree to purchase the holiday and who is listed on the reservation, or any other person to whom you transfer a holiday which you have bought. The "Retailer" is the person who sells or offers to sell the holiday to you, he is not responsible for organising the sailing, accommodation or other component parts of the holiday.

Our personal advisors and website always aim to quote you accurate information and prices, we can't guarantee the validity of this sort of information except where it's been confirmed by us in writing.

## 1. The contract

(a) No contract shall arise until the Organiser has (i) supplied the Consumer (either via a Retailer as the agent of the Organiser or by the Organiser) with a copy of these booking conditions; (ii) received a deposit or full payment of the holiday; and (iii) has issued written confirmation of its acceptance to the Retailer as the agent of the Organiser or to the Organiser.

THE TERMS OF THE CONTRACT BETWEEN THE CONSUMER AND THE ORGANISER ARE CONTAINED SOLELY IN THESE BOOKING CONDITIONS, THE ORGANISER'S CONFIRMATION, THE ORGANISER'S BROCHURE OR OTHER DESCRIPTIVE MATERIAL, ANY ACCOMMODATION OR SAILING TICKET ISSUED, THE TERMS AND CONDITIONS OF ANY SUPPLIERS OF SERVICES AND THE ITINERARY ISSUED BY THE ORGANISER.

(b) The Organiser reserves the right to terminate the contract with the Consumer if the behaviour or conduct of the Consumer either prior to or during a holiday is likely to endanger the safety or well being of other Consumers in his company or that of the Consumer himself, the Organiser, or that of the Organiser's representatives, contractors, agents or employees and the cancellation charges as provided for in Clause 9 of these booking conditions are payable by the Consumer. Further, where, as a result of the Consumer's actions or the actions of any other person who is listed on the reservation either or both of the following incidents occurs:

(c) Please note all adults booked must have a fixed address conveyed to their travel agent or Irish Ferries. Upon request we at Irish Ferries, or the travel agent at our request, may seek confirmation of additional addresses for all parties listed on said booking.

(d) Also to be adhered to are the terms and condition's for Haven Holidays. Copies are available upon request.

(i) there is a delay or diversion to the means of transportation the subject of this contract;

(ii) the accommodation in which the Consumer is staying is damaged; the Consumer, hereby agrees to indemnify the Organiser against any claim (including legal costs) made against the Organiser in relation to the occurrence of such incidents.

## 2. Disabled persons

It shall be the Consumer's responsibility to disclose to the Organiser any physical or mental condition of a member of his party which may be relevant and no liability shall attach to the Organiser for the provision of an unsuitable holiday for a disabled person where disclosure of the disability has not been made to the Retailer or to the Organiser where the booking has been made directly with the Organiser. The Organiser reserves the right to decline to provide a holiday for a disabled person where in the Organiser's opinion that holiday would be inconsistent with the special needs of a disabled person.

## 3. Special requests

Special requests (e.g. accommodation near amenities, etc.) shall be communicated by the Consumer in writing to the Organiser or Retailer at the time of making the booking. The Organiser shall use reasonable endeavours to fulfil such requests. The Organiser shall only be obliged to provide services in accordance with special requests where it specifically commits itself in writing to do so. No liability shall attach to the Organiser for failure to comply with a special request which has not been confirmed by it in writing. Not guaranteed.

## 4. Price variation

All prices quoted are stated in euros and are based on tariffs current and appropriate at the time of publication. If any of these vary the cost of the holiday may increase or decrease accordingly. Any such increase/decrease must be paid by or refunded to the Consumer. However, no variations shall be applied where their combined effect would result in an increase/decrease of less than 2% of the cost of the holiday. During the period of twenty days prior to departure date, the price specified in the contract shall not be increased by the Organiser. The circumstances in which the price may be varied shall only be to allow for changes in:

- (a) transport costs, including the cost of fuel, or
- (b) dues, taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports and airports.
- (c) Prices in this publication are correct at time of print (November 2017), any price changes will be advised at time of booking.

## 5. The Consumer's Responsibilities

(a) The Consumer shall check all travel documentation immediately it is furnished to him. If the Consumer considers any document to be incorrect or has a query in relation to its contents, he shall forthwith notify the Retailer or the Organiser of his concern and the Organiser shall respond as soon as possible.

(b) The Consumer is solely responsible for ensuring that he presents himself at the port of departure in sufficient time prior to the designated departure time to complete embarkation requirements. If the Consumer arrives after the check-in time stipulated in the travel documentation provided to the Consumer, the Organiser shall not be obliged to carry the Consumer and shall be entitled to treat the holiday as having been cancelled by the Consumer.

(c) The Consumer is restricted by regulation of carriers and executive authority with regard to the weight, type and contents of baggage which he may take on board the craft and/or vehicles which will be used in connection with the holiday. The Consumer shall be responsible for ascertaining any limitations which apply in this regard and shall not present himself at the port of departure with any prohibited item in his

luggage or on his person or with items which exceed weight or dimension restrictions applicable.

(d) The Consumer hereby agrees that he shall abide by all instructions or directions given by a member of the Organiser's staff or any crew member of carrier's craft or vehicle used in connection with the holiday and hereby agrees to indemnify the Organiser against any loss or injury suffered or incurred by any other person as a consequence of the Consumer's failure to act in accordance with any such direction or instruction.

## 6. Liability

The Organiser shall not be liable for any damage caused to the Consumer by the failure to perform the contract or the improper performance of the contract where the failure or the improper performance is due neither to any fault of the Organiser or Retailer acting on the Organiser's behalf nor to that of another supplier of services because:

(a) The failures which occur in the performance of the contract are attributable to the Consumer;

(b) Such failures are attributable to a third party unconnected with the provision of the services contracted for, and are unforeseeable or unavoidable; or

(c) Such failures are due to (i) unusual and unforeseeable circumstances beyond the control of the Organiser, the Retailer acting on his behalf or other supplier of services, even if all due care had been exercised; or (ii) an event which the Organiser, the Retailer acting on his behalf or the supplier of the services, even with all due care, could not foresee or forestall.

In the case of damage other than death or personal injury or damage caused by defamation or by the wilful misconduct or gross negligence of the Organiser the amount of compensation which will be paid to the Consumer will be limited to, in the case of an adult an amount equal to double the inclusive price of the holiday to the adult concerned and in the case of a minor an amount equal to the inclusive price of the holiday to the minor concerned. The Organiser's liability will not exceed any limitation applicable under any international convention governing or relating to the provision of the service complained of in the place where they are performed or due to be performed, even if that convention has not been ratified or applied in the Republic of Ireland.

## 7. Complaints

(a) Without prejudice to the Consumer's rights under clause below, if the Consumer wishes to make a complaint in relation to a holiday, he must immediately inform the Organiser's representative at the location where the Consumer is when the complaint arises and shall if the Organiser requires, complete a form setting out the detail of the Consumer's complaint. If the Consumer fails to comply with such requirement, the Organiser shall be entitled to recover the cost from the Consumer of any additional expense incurred by it in carrying out subsequent investigation of a complaint, which is found to be unjustified.

(b) The Consumer shall be obliged to notify the Organiser in writing of any complaint not later than 28 days after his return to the port of departure or termination of the holiday whichever is the earlier and no complaint received thereafter shall be entertained.

## 8. Governing law

The terms of the contract (as provided for in clause 1(a) of these Booking Conditions) is to be interpreted under and is subject to the laws of the Republic of Ireland.

## 9. Payment and cancellations

The holiday must be paid for in full at least eight weeks before the scheduled date of departure. If it is not paid by that date and unless otherwise instructed in writing by the Consumer not to do so, the Organiser shall have the option to charge the Consumer's debit/credit card if present on the booking. The Organiser shall also have the option to cancel the holiday. If the Organiser exercises that option or if the Consumer cancels the holiday (which cancellation must be notified in writing to the Organiser) the following cancellation charges are payable, per accommodation, by the consumer:

- More than 49 days before the departure date any deposit paid shall be forfeited.
- Within 29-49 days of departure: 30% of the cost of the holiday is forfeited.
- Within 15-28 days of departure: 50% of the cost of the holiday is forfeited.
- Within 8-14 days of departure: 75% of the cost of the holiday is forfeited.
- Within 0-7 days of departure: 100% of the cost of the holiday is forfeited.

All cancellation charges apply to each person covered by a booking. Any insurance premium paid is not refundable. After booking confirmation, any amendments consisting of change to date, park, travel, name or accommodation incur a €30 charge per change plus any additional increase to holiday cost.

## 10. Deposit – inclusive holidays

Holidays to Britain – a non-refundable and non-transferable booking deposit of €50 is payable per accommodation for bookings made prior to 6 March 2018, thereafter the deposit is 20% of the holiday cost.

## 11. Use of your holiday home

Only those people listed on the booking can occupy the accommodation booked and use the facilities of the park. If this legal requirement is not met, your booking will be terminated and you will be asked to leave, with no refund made.

## 12. Substitution

(a) Where the Consumer is prevented from proceeding with the holiday, he may transfer his booking to a person who satisfies all the conditions required to be satisfied by a person who takes the holiday, having first given the Organiser or Retailer reasonable notice in writing of his intention to do so before the departure date (such notice shall not be less than 21 days prior to the date of departure). The transferee of the Consumer must submit his request in writing and comply with any other requirements of the Organiser applicable to the holiday.

(b) A Consumer who transfers a holiday booking shall be jointly and severally liable with the transferee to the Organiser or Retailer for payment of any balance due in respect of the holiday and for a substitution fee of €150 per accommodation.

(c) Insurance is not transferable.

(d) In accordance with the terms of Clause 1(a) the Consumer who transfers a holiday booking and the transferee should be aware that some suppliers, such as carriers, impose cancellation fees and apply restrictions which are not within the control of the Organiser and for which the Organiser shall not be held liable.

## 13. Handling fee and fuel surcharge

Irish Ferries reserve the right to effect changes in schedules and prices (particularly in the increase of fuel oils) and administration fees without prior notice.

## 14. Alterations and cancellations by the organiser

(a) Without prejudice to the Consumer's statutory rights, the Organiser reserves the right to alter, change, curtail or cancel a holiday.

(b) If as a consequence of "force majeure" (as defined in sub-paragraph (f) of this clause), the Organiser is obliged to curtail, alter, extend or cancel a holiday, the Consumer shall not be at liberty to maintain a claim for compensation or otherwise for any loss arising as a consequence of the said curtailment, alteration, extension or cancellation of the holiday.

(c) If the Organiser has specified a minimum number of bookings required for a programme of holidays in its published information relating to that programme, the Organiser's obligation to provide that programme shall be contingent upon the Organiser receiving and maintaining that minimum number of bookings. In the event that the Organiser does not receive the minimum number of bookings or having received such minimum number has that number reduced by reason of cancellations or transfers by Consumers or other wise, the Organiser shall notify the Consumer, in writing, within seven days of any cancellation or curtailment necessitated by the foregoing circumstances.

(d)(i) If prior to the departure date there is a cancellation, alteration, change or curtailment relating to a holiday, which results in more than 18 hours change in the time of departure, or a change of resort or in the type of accommodation offered, or some other change which fundamentally alters the holiday, the Organiser shall, if practicable, offer an alternative comparable holiday of at least similar standard or shall refund the Consumer all monies paid. Unless within seven days of issue of the offer of an alternative holiday it is accepted by the Consumer in writing, the Organiser shall assume that the Consumer has declined such offer and the Consumer shall only be entitled to return of payments made.

(e) Further, where the Organiser cancels, alters, changes or curtails the holiday as contemplated in clause 15(d)(i) the Consumer shall be entitled to receive compensation in accordance with the scale set out in this subparagraph. No compensation shall be payable where the alteration is for the reasons referred to in clause 15.

Notification period prior to departure date	Compensation per adult
Within 8 weeks	€13
Within 6 weeks	€19
Within 4 weeks	€25
Within 2 weeks	€38

(f) In accordance with the provisions of Clause 1(a) the Consumer should be aware that some suppliers, such as carriers, impose cancellation fees and apply restrictions which are not within the control of the Organiser and for which the Organiser shall not be held liable. In these booking conditions the term "force majeure" means unusual and unforeseeable circumstances beyond the control of the Organiser, the Retailer or other suppliers of services, the consequences of which could not have been avoided even if all due care had been exercised or an event which the Organiser, the Retailer or the supplier of services even with all due care could not foresee or forestall, including, acts of God, natural disasters, adverse weather conditions, fire or other destruction of any vessel, craft or vehicle to be used in connection with a holiday, riots, acts of war, civil commotion, exercise of legislative, municipal, military or other authority, strikes, industrial action, requisition of equipment, mechanical breakdown, shortage of fuel, insolvency or default of any carrier or service supplier connected with a holiday, fraud perpetrated against the Organiser or any other reason beyond the control of the Organiser.

## 15. Insurance

Your holiday price does not include travel or car breakdown insurance. We therefore strongly recommend (and the responsibility of the persons travelling on holiday – the Consumer) that the Consumer is covered by a travel insurance scheme and on the basis of booking we assume this protection has been bought. May we recommend our partner Allianz Global Assistance – Ireland for personal travel insurance and car breakdown. You can contact them on (01)6027000 or online at www.allianz-assistance.ie.

## 16. Ferry travel by Irish Ferries

(a) Carriage of passengers and their accompanied luggage, vehicles and domestic animals is subject to the Company's Conditions of Carriage of Passengers and Passengers' Accompanied Property, copies of which are available on application. The said Conditions incorporate the 1974 Athens Convention relating to the Carriage of Passengers and their Luggage by Sea, which in most cases limits the carrier's liability for death or personal injury or loss of or damage to luggage (including a vehicle) and makes special provision for valuables. The Athens Convention presumes that luggage has been delivered undamaged unless written notice is given to the carrier (i) in the case of apparent damage, before or at the time of disembarkation or redelivery or (ii) in the case of damage which is not apparent or of loss, within 15 days from the date of disembarkation or redelivery or from the time when such re-delivery should have taken place.

(b) TRAVEL BY OTHER LAND OR SEA CARRIERS Passengers travelling by land or sea on services provided by carriers other than Irish Ferries but under arrangements made as part of an inclusive holiday are carried subject to the general conditions of carriage of the carrier concerned. In the case of travel by sea the carriers liability for death, bodily injury, illness or loss or damage to luggage (including motor vehicles) is limited by International Convention e.g. the Athens Convention for carriage by sea.

**Irish Ferries Holidays License No. TA 0424**  
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